

**DESIGNATION OF UNIVERSAL SERVICE PROVIDER
FOR THE PROVISION OF
COLLECTIVE BROADBAND ACCESS (CBA)
AS PART OF
KAMPUNG TANPA WAYAR (KTW) INITIATIVE –
PHASE 2 (BATCH 2 & 3)**

Tuesday
July 03, 2012



Agenda

- 1. Background**
- 2. Project Requirement**
- 3. Project Schedule**
- 4. Designated Service Providers' Obligations**

Background

1

Invitation to register interest and submit the draft of universal service plan ("Draft Plan")

Invitation & Submission

2

The Commission approved the USP draft plans ("Approved Plan")

Evaluation & Approval

3

Notification of approval and designation of universal service provider

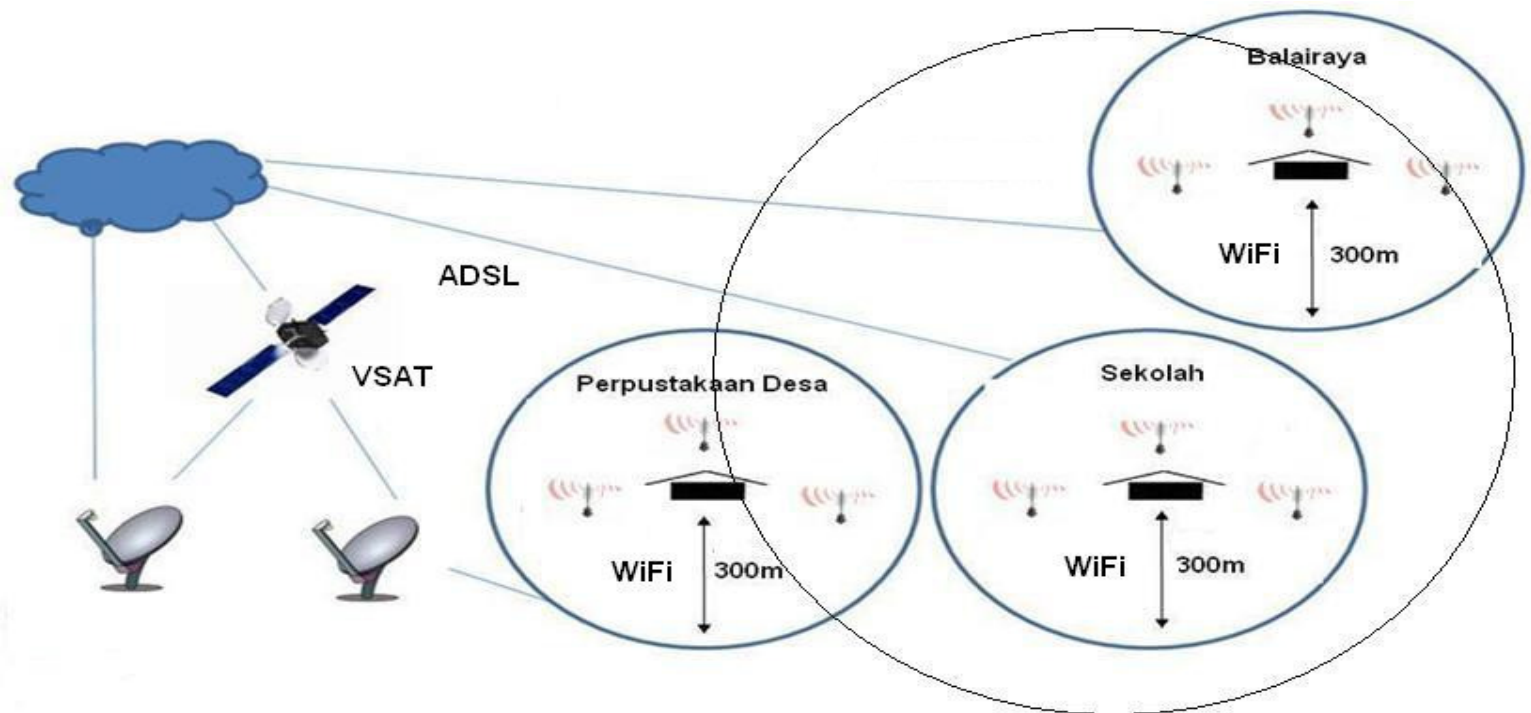
Designation & Commencement of Work

Project Requirements

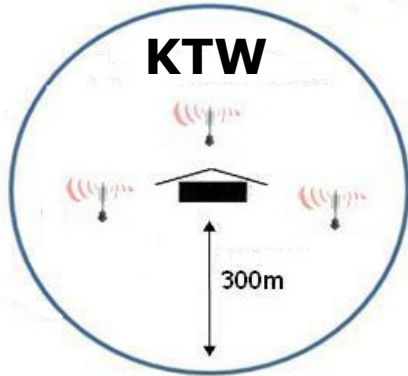
❑ KTW wireless network:

- Backhaul connectivity (wired or wireless);
- Access network (last mile: WiFi).

❑ WiFi for each Clusters



Project Specifications



- Wi-Fi coverage at the backhaul minimum speed of 4Mbps at each site for the period of 3 years.
- Minimum of 3 Access Point (AP) at each sites within 300m radius with 3 years warranties.
- Access fee per individual line upon confirmation by SKMM.

- Registration of subscribers and billing system management.
- Access at 24 hours-per-day; 7 days-per-week.
- Web Based Monitoring System to be extended to SKMM's USP Monitoring System (UMS).

- Preventive maintenance at each site for a period of 3 years commencing from the completion date (quarterly basis).
- Corrective maintenance at the site. Response time to anomaly or to the remedial request: 3 hours, restoration time: 6 hours.*

* *Applicable for sites within 50km radius from the branch office only. For sites more than 50km, the restoration shall be within 24 hours*

- Others:
 - KTW 1Malaysia signboard
 - 24 hours Helpdesk/hotline number
 - Reporting requirements

Coverage Target/APs Location

- The actual location (usually at public areas – mosque/ balairaya / community hall / library) for WiFi APs and related equipments will be determined during the execution of the approved universal service plan with the respective SKMM Regional Offices (detailed site surveys).

- SKMM reserves the right to increase or decrease the number of the coverage targets or vary the list of or names of coverage targets in the universal service targets prior to approval of a universal service plan and designation of a universal service provider or during the execution of the approved universal service plan.

Project Schedule

No.	Item	Date/ Period
1.	Designation Date	Date of notification letter ("Notice")
2.	Acknowledgment of Acceptance of this Notice	Seven (7) working days from the date of this notice
3.	Commencement Date	The date of the acceptance of this notice
4.	Implementation Timeline	Maximum 28 days from the date of the acceptance of this notice

Failure to complete within the stipulated timeline
– SPs shall pay the liquidated damages at the rate of
5% per week (maximum of 2 weeks) from total approved cost

Designated Service Provider Obligations

- to return the acceptance letter to Tender Secretary within 7 working days of the notification letter
- to submit a Performance Bond in the form of Bank Draft or Bank Guarantee
- to obtain the necessary approvals from the state authority, local authority or other relevant authorities before implementing the Approved Plan (to consult with ROs)
- to ensure that the service provider and its collaboration partner hold valid required licenses
- to provide a copy of the collaboration agreement (if any)
- shall comply with the approved universal service plan (Reg. 11)
- shall comply with the quality of service standards as provided in any mandatory standards or consumer codes (Reg. 18)

Designated service providers who fails to comply with the Approved Plan is an offence under the Regulations and the penalty on conviction - liable to a maximum fine of RM300,000.00 or imprisonment for a maximum term of 3 years or both

Clarifications & Enquiries

Should there be a need to seek clarification and additional information regarding this notification, all inquiries shall be directed to:

Tender Secretary

Tel: 03-8688 8300 / 8227

Fax: 03-8688 8100

email at tender@cmc.gov.my

Thank You



**Malaysian Communication and Multimedia Commission
Off Persiaran Multimedia
63000 Cyberjaya
Selangor Darul Ehsan
Tel: +603-8688 8000
Fax: +603-8688 1000**